



## VISION, MISSION, AND PRINCIPLES

### VISION

SJRA's vision is to be a trusted leader in the management of the water resources of the San Jacinto River Basin.

### MISSION

SJRA's mission is to:

- Assure long-term water supplies
- Provide safe drinking water, raw water, and wastewater treatment services
- Protect source water quality
- Coordinate regional flood planning
- Inform and engage the public on a wide range of water resources management topics

### PRINCIPLES

SJRA believes in the following principles as the foundation for performing its mission and pursuing its vision:

- Focus on our customers and stakeholders
- Treat each customer, employee, and vendor with dignity and respect
- Value each employee, their work, and their commitment
- Be truthful, trustworthy, and transparent
- Be knowledgeable and diligent in the performance of our duties
- Use financial resources effectively and responsibly
- Be accountable for our performance
- Continuously improve our performance
- Ensure that the systems that provide our services remain viable for future generations
- Be prepared for and respond to emergencies
- Support water conservation and environmental stewardship